# FAQs

**Do I need to have something to donate to the Swop Shop in order to receive items?**

No you do not need to make a donation in order to make requests for items. The only criteria to receive an item from us is that you need it.

**I need some uniform, how do I make a request?**

Just contact us through our Facebook page, email address or through your school and let us know what items you need.

**I have some items to donate, how do I get them to the Swop Shop?**

You can drop off any donations at one of our drop off points (see website). Alternatively ask your school if they participate and collect donations there.

If you could help us by adding to our collection sites, please get in contact - we are looking for collection points across Birmingham.

**Does the Swop Shop make any money from items donated?**

No - all items are free to anyone who requests them.

**I work in a school that is interested in getting involved, what do we need to do next?**

Simply get in contact with us and we can provide more information.

Donations of lost property really help, so if you have any let us know!

**Any other questions...**

Please get in contact with us and ask!

# Why Swop Shop?

Uniforms can be expensive, family circumstances can change and sometimes keeping your children clean and warm can be more difficult than you had ever imagined.

The School Swop Shop is a new initiative, intended to help families, by providing free school uniforms, PE kits, shoes, forest school clothes and anything else that may be needed.

Absolutely anyone is welcome to donate pre loved clothing, or request anything they may need. Please help us to continue to help as many families as possible.

**We accept donations of the following:**

♦ **Any item of school uniform**

♦ **School shoes, trainers and football boots**

♦ **Coats**

♦ **Backpacks**

♦ **Extracurricular uniform e.g. Brownies,**

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